



KARUR VYSYA BANK EMPLOYEES' UNION

(Affiliated to AIBEA)

(Regd.No 2756)

Plot "E", New No: 44, Old No: 33B, 8th Street, Sourashtra Nagar

Choolaimedu, Chennai - 600094, Tamil Nadu

Phone: 044-45542649 E-Mail: kvbeu1959@gmail.com

President : 98405 17499

General Secretary : Ph: 04324 220956 / 9003097744

Circular No. 37 / 60 / 2024

01.11.2024

Dear Comrades,

PROCEEDINGS OF THE EXECUTIVE COMMITTEE MEETING HELD AT CHENNAI ON 26th & 27th OCTOBER, 2024.

The Executive Committee meeting of our Union was held on 26th & 27th October, 2024 at our Thrift Society Office, Chennai. Com.T. Sekar, President presided the meeting. He welcomed all the office bearers and executive committee members to the meeting.

Homage : Two minutes silence was observed for the demise of Com.V. Arumugam, Office Assistant, Kovaipudur, Com.G. Anuradha, Manager, Hyderabad S.R. Nagar, Com.Sitaram Yechuri, General Secretary, CPI(M) and people who died in war and natural calamities.

Com.R. Logeshwaran, Secretary read the minutes of the last Executive Committee meeting held at Chennai on 22nd & 23rd June, 2024. After giving clarifications sought by the Committee, the same was adopted.

Com.R. Sampath, Treasurer placed the accounts for the period 1.1.2024 to 30.9.2024. After giving clarifications sought by the Committee Members, the accounts were adopted.

Com.General Secretary placed the Draft "38th Conference General Secretary's Report" before the Executive Committee for detailed discussion. The draft report contains various Chapters viz. Homage, International scene, National – Political and Economic scene, Banking Industry, Our Organisation – AIBEA, Our Bank – KVB, Our Union – KVBEU, Tasks and Acknowledgement.

Office Bearers and Committee Members had a detailed discussion on the draft report and gave various suggestions. After incorporating the modifications / additions suggested by the office bearers and committee members, the draft General Secretary Report to be placed in the ensuing 38th conference was approved unanimously.

Resolutions : The Executive Committee had approved to pass the following Resolutions in the 38th Conference.

- 1) On Price Rise
- 2) Against unwarranted banking sector reforms

- 3) Against Labour Law Amendments.
- 4) Adequate recruitment of Customer Service Associates & Office Assistants in our Bank.
- 5) Organising Cost to Company Employees, Outsourced Employees and Jewel Appraisers.

Com.General Secretary reported the developments that took place after our last committee meeting. Thereafter the committee members had deliberated on the following issues.

Recruitment of CSAs & OAs : Committee noted that after several years, there was recruitment of Office Assistant (Sub-staff) in our Bank under IBA Pay scale and it is a welcoming one. But the number of persons recruited is very less compared to the huge vacancies. Management has to further increase the number and post the Office Assistants in the needy branches. Similarly, in many branches, there is shortage of Customer Service Associates. Even though Management had agreed to commence the recruitment process, still it has not happened. Union has to immediately take up the matter with the Management for early commencement of recruitment of Customer Service Associates and post them at the needy branches.

Customer Call – mapping of CASA accounts : Committee Members reported that recently Consumer Banking Department – Liabilities had issued a circular wherein it has been stated that each CSA will be mapped with particular number of CASA accounts. Every day they have to call the customers over phone and source new business. After issue of this circular, undue pressure is exerted on the Customer Service Associates by the branch officials as well as Divisional Office officials to complete the task on a daily basis. Today many branches are suffering with dearth of staff. The plight of the CSAs who are holding the safe keys in Single Clerk branches are more as they have to function as joint custodians. Further, CSAs are advised to contact the customers on their personal mobile phones. As per the above circular, branches have to provide necessary infrastructure to carry out the customer call. However, in none of the branches such type of infrastructure is provided including mobile phone. The issues faced by the Members have to be immediately taken up with the Management for redressal.

- Slow network connectivity in the branches. It is affecting the customer service.
- Access should be given to Office Assistant to long into HR.com and FRS.com
- Issues faced by the CSAs who are holding second set of safe keys and functioning as Joint Custodians.

General Secretary informed that the above issues have already been taken up with the Management and again it will be pursued.

In respect of Customer Call, Union will write a letter to the Management on the difficulties faced by the Customer Service Associates in carrying out this assignment and redressing the same. Mean time, we advise our Members to contact the customers only from the Office Phone and not from their personal Mobile phone.

38th Conference at Madurai – release of Logo : Com.T. Sekar, President and Com.M. Sai Sri Sankar, Vice-President jointly released the LOGO for our upcoming 38th conference to be held at Madurai on 23rd & 24th November, 2024. Com.S. Prasanna Venkatesh, Secretary and Com.B. Arunachalam, Treasurer of the Reception Committee have jointly received it.

Com.S. Prasanna Venkatesh and Com.B. Arunachalam have reported the arrangements made so far. They said that the Members of the Reception Committee have already started to carry out the works assigned to them and are eagerly waiting to welcome our Comrades. A separate circular from the Reception Committee will be issued.

Com.President requested all the Office Bearers and Executive Committee Members to mobilize members from their area to our conference and make it a grand success. He also requested that before the Conference area meetings have to be conducted and Executive Committee Members have to be elected.

As this is the last committee meeting before the Conference, Office Bearers and Executive Committee Members shared their experience during this period. They also felicitated Com.I. Venkatesan, General Secretary who will be relinquishing his post in the upcoming Conference. The Committee wished Com.I. Venkatesan happy and active retired life.

Com.General Secretary in his speech thanked all the Office Bearers and Executive Committee Members. He said that the days ahead are quite challenging and requested all to move in Unison and take the flag of our KVBEU to greater heights.

Com.N. Shanmuga Singaram, Joint Secretary proposed vote of thanks and the meeting concluded by 6.00 p.m.

With greetings,

Yours comradely,

I. Venkatesan

I. VENKATESAN

General Secretary



MARCH ON TO OUR 38th CONFERENCE AT MADURAI ON 23 & 24.11.2024