

**From:**  
**Staff Members,**  
**Karur Vysya Bank Ltd.,**

**Date:**

**Branch.**

**To:**  
**Managing Director & CEO,**  
**Karur Vysya Bank Ltd.,**  
**Central Office,**  
**Karur.**

Sir,

You are aware that for the past few years, our Bank did not recruit any staff either in Clerical cadre or in Subordinate staff cadre. Even though our Union, Karur Vysya Bank Employees' Union, has been consistently taking up the issue in both informal and formal meetings with the management, there is no development in this regard and hence, staff members at the branch are suffering owing to shortage of clerical and subordinate staff.

While that being the position, the Bank had started engaging personnel as Branch Sales & Service Executive (BSSE) under Cost-to-Company model, which is nothing but contractualising and outsourcing of permanent nature of work. You will please appreciate the fact that in terms of the Contract Labour (Regulation & Abolition) Act, 1970, permanent and perennial nature of work cannot be given on contract.

In many of the branches, the number of clerical staff is reduced to One and they are suffering to even to take leave for legitimate reasons and even if leave is granted, it is only for a limited period. In such cases also, BSSE personnel are manned to work in the counters to discharge the permanent and perennial nature of works done by our Clerks.

Therefore, it is requested of your goodselves to interfere in the matter and take such decisions to recruit adequate number of clerical and subordinate staff, which shall go a long way in extending efficient and courteous customer service and also would commensurate with the increase in business of the branches and increased footfall. Please also stop entrusting clerical works to the Branch Sales & Service Executives (BSSEs) and convert them into regular Clerks of our Bank.

We are hopeful and confident that you will bestow your personal attention in the matter and recruit clerical and subordinate staff at the earliest.

Thanking you,

**Yours faithfully,**

<b>S.No.</b>	<b>Name &amp; Code No.</b>	<b>Cadre</b>	<b>Signature</b>



